



## QUALITY POLICY

Through continual improvement the management of **OPTIPOWER PROJECTS (PTY) LTD** is committed to Quality:

**To achieve this goal OptiPower Projects' management undertakes:**

- To maintain a Quality Management System that conforms to ISO 9001:2008.
- To meet or exceed customer expectations by delivering quality products and services within specified time limits.
- To establish a reputable "Customer Driven" organisation based on sound Business Principles and Ethics.
- To respond positively to the customers' requests.
- To improve the relationship between management and employees by creating opportunities for personal growth and development through an environment of modesty and respect.
- To improve the awareness of quality amongst all employees through quality training sessions.
- To continually improve our quality management system and product through analysis and review of applicable data, monitoring of customer satisfaction and the response and input of personnel.
- To minimise waste to ensure that all processes add value to the customer.
- To continually liaise with suppliers of products and services to ensure quality products for our customers.

**By applying the above and the involvement and assistance of our employees we believe that OPTIPOWER PROJECTS (PTY) LTD will supply quality product and services, operate efficiently, profitably and safely to the benefit to the environment.**

**ROBERT THOMPSON**  
Managing Director

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